



January 20, 2017

Via Electronic Filing

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

RE: Notice of Substantive Change, *Structure and Practices of Video Relay Service Program*, CG Docket No. 10-51; *Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch:

Pursuant to 47 C.F.R § 64.606(f)(2), Convo Communications, LLC (“Convo”) is providing the Commission with notification of the following substantive changes. On or around January 9, 2017, Convo released version 2.5 of its Convo Mobile software for iPhones and iPads with iOS 10. The new software contains the following additions and updates:

- A new video engine, faster login, improved maps as a feature, and audio in point to point calls.

Convo Communications continues to meet the Federal minimum standards for telecommunication relay services with this new substantive change.

Sincerely,

/s/

Amanda Montgomery
Legal Compliance and Policy Manager

cc: Eliot Greenwald, Deputy Chief
trsreports@fcc.gov